

Nathan T. Work

IT Skills

Windows Servers | Exchange | IIS | ISA | WAN/LAN IP Networking | Active Directory | Wireless Security

Managerial Skills

Project Management | Technician Supervising | Proposal and Contract writing | Client Development

Experience

Work Consultants, Alexandria, VA

Owner, January 2003-Present

Responsible for day-to-day operations of Work Consultants—an SMB computer network support firm. Aggressively targeted for- and not-for-profit organizations through targeted marketing and a successful referral reward program. Created and maintained workconsultants.com. Prepared estimates, wrote proposals, and closed service-level agreement contracts. Managed company's finances, taxes and adherence to government regulations.

Managed ground-up network deployment projects from proposal and requirements analysis to installation and documentation. Further responsibilities included hardware and software selection, ISP and DNS conversion, new-computer Windows XP SP2 desktop deployment and user support.

Expert-level knowledge in Windows Server 2003, SBS 2003, Microsoft ISA Server firewall and Exchange 2003. Deployed centrally-managed Trend Micro anti-virus solutions. Put into place disaster recovery plans including Veritas BackupExec and APC power solutions. Managed network policies and software deployment using Group Policy, SUS and Active Directory. Integrated Windows Terminal Server at numerous sites to aid in inter-organizational collaboration and remote access.

StratComm, Inc., Silver Spring, MD

Network Engineer, April 2002-January 2003

Maintained all network operations for several clients. Built Windows domains with using Windows 2000 Server and SBS 2000 with Active Directory. Installed and maintained Exchange 2000, Veritas BackupExec and Citrix MetaFrame. Managed new Internet connection installations for clients including transfer of websites, e-mail and DNS hosting.

SRA, International, Fairfax, VA

Network Administrator, July 2000-March 2002

Created NT domain with 200+ networked devices. Responsible for 18 Dell 2600 servers whose roles included file and application serving for 90 local users and web/ftp serving for 14,000 users. Documented and maintained hardware (RAID), software, security and firmware. Monitored, maintained and tuned NT/2000 servers and mixed environment workstations. Worked with outside vendors to integrate their software and hardware with our environment. Acted as backup Irix administrator.

Piloted installation, upgrading, configuration and documentation of around 30 iPlanet server instances on 9 NT and 2000 servers. Expert-level knowledge of iPlanet versions 4.x and 6.x. Implemented project-wide, automated McAfee virus protection. In charge of all repairs and RMAs. Wrote VB Script logon and other scripts making use of ADSI. Additionally, fulfilled

815 King St. | Apt. 5D | Alexandria, VA 22314
P (301) 219-8136 | F (703) 683-1507
nathan@workconsultants.com

desktop support requests including making and distributing NT Workstation images with Ghost. Burned CDs and made them available using OTG software. Rotated logs for and have an academic understanding of FW-1. Built server racks.

Systems Analyst, June 2000

Researched and tested tape duplication software for an e-mail recovery project. Configured SCSI buses, DLT and Mammoth drives on a Compaq 1850R and built server racks.

Systems Analyst, November 1999-June 2000

Performed helpdesk duties for NINDS at the National Institutes of Health (NIH.) Created, managed and troubleshot approximately 200 accounts on an Exchange 5.5 Server. Installed/configured clients—Eudora 4.2/IMAP on Macs and Outlook98/2000 on PCs—for those accounts.

Systems Analyst, July 1999-October 1999

Deployed hardware and software for the Housing Operations Management System (HOMES) project, a Y2K-compliant application developed in Visual Basic, SQL Server 7.0 and Windows NT. Responsible for traveling the United States and Europe to various Army sites to set up servers (Dell PowerEdge) and workstations.

Education

Case Western Reserve University, Cleveland, OH
B.S. Management, 1995-1999
Weatherhead School of Management

Clearance

DHHS Level 5

Certification

Microsoft Certified Professional

Awards

Project Team Excellence Award (SRA International, 2000)
U.S. Army's Commander's Coin—HOMES3